**Personalized virtual assistance for your research**

 Research consultation appointments can be in person or virtually (via phone, chat, or web conference).

If you need help right now, please contact us via our **Ask a Librarian** service, check [**Research Guides**](http://guides.library.appstate.edu/index.php) posted on Moodle and on the Website (library page), or chat with a librarian on Moodle.

* Online research appointments are available Monday-Thursday between the hours of 9:00am-6.00pm.
* Research consultations generally last from 15 minutes to an hour.

 For more information about the library distance services contact:

Svetlana Kondratenko, skondratenko@ssu.edu

**Web conferencing** is a tool which allows librarians, students, and faculty to interact live via a web interface. SSU uses **Wiggio** for web conferencing,

**Equipment Requirements for Web Conferencing Sessions via Wiggio:**

A computer with an internet connection and speakers. Microphone helpful, but not required.  If you do not have a microphone, you can use the text chat box to communicate.

**Logging in**

Students don’t need to download any software to participate in Wiggio online sessions. Your librarian or your course instructor will send you a link to the session.